



**General Manager
Ridge Country Club
Chicago, IL**

About the Club

Ridge Country Club is family-oriented club located on the south side of Chicago, Illinois in the neighborhood of Beverly. Ridge is committed to growing the game of golf and fostering the values that have made the club a family destination since 1902.

The golf scene at Ridge is vibrant, competitive and family oriented all at once with multiple junior, women's and couples' events and leagues. Tournament golf at Ridge includes the season long Ridge Cup, men's and women's Calcutta, a one day and a two-day Member Guest and multiple other major and minor tournaments throughout the season. Ridge is par 70, playing at 6,350 yards and a slope of 130. Ridge offers leagues and programs for all members that span throughout the calendar year.

The Clubhouse at Ridge offers six different indoor and outdoor dining experiences with varying dress codes from pool and golf attire to Chicago southside casual. In 2018 Ridge hired Phil Carroll as Executive Chef, hailing from previous experience at downtown Chicago Steakhouses such as Gibson's, Phil and his team have done an amazing job upgrading the menus at Ridge. Amenities include a modern fitness center, pool and short range.

[Ridge Country Club Introduction and Flyover](#)

Club History

Ridge Country Club was incorporated on Nov. 6, 1902 to provide "social enjoyment including engagement in outdoor sports". At first, the Club operated without a formal membership process. It wasn't until we moved to our current location at 10522 S. California Ave. in Chicago that the Club began to issue membership certificates.

Ridge began steadily growing and, by the late 1950s, the Club boasted nearly 300 members. In the 1970s, the Club's social engagement began to take a big leap forward, and membership grew to 400. The Club's golf teams gained recognition by winning the South District Championship on a regular basis. To this day, Ridge's golf teams continue to have great success.

In the 1980s the swimming pool at Ridge became a focal point of social activity. The pool was remodeled and repaired with more modern features such as a sun deck, baby pool, and diving board.

The 1990s marked a time of change at Ridge, with vast renovations in the Clubhouse and on the golf course. The Club also enjoyed a surge of new members, bringing its total roster to more than 600.

More recently, in 2015 and 2016, the club installed the "Better Billy Bunker" System on the golf course to bring in higher quality sand, a better playing surface, and a longer life span for the bunkers. This initiative coincided with another membership drive that brought some 140 new members to RCC. An additional 260 new member families were admitted over the past 5 seasons, bring the total membership to 595 families.

The future continues to look bright at Ridge Country Club for years to come!

Ridge Country Club by The Numbers:

- 595 Total Members: 315 golf (11 on golf waitlist), 280 Social
- FY 2021 \$5.4M Gross volume
- \$2.4M Annual Dues volume
- \$2.7M Total Payroll
- FY 2021 \$2M F&B volume
- \$8,000 Initiation Fee
- 12 Board Members
- FY 2021 49 Average age of members

Compensation and Benefits

The club will provide a compensation and benefits package commensurate with experience and qualifications, and that is competitive within the industry.

This includes but not limited to:

- Competitive base salary and bonus
- Family or individual Health Insurance
- Dental and Life Insurance
- Paid vacation
- Education Allowance

General Manager Job Description attached

Application Instructions:

Application Deadline: 11/26/21

Please submit your **cover letter**, **resume** and **references** in a .pdf or .doc format directly to: Marty O'Hara, Board President at mohara@muchlaw.com.

General Manager Job Description

Under the direction of the Board of Directors, this position is responsible for the strategic development, implementation and operation of Ridge Country Club. The General Manager will be held accountable for leading the day-to-day operations of the Club as well as playing an integral role in the strategic direction, goal setting and performance management. This position directs the work of all department managers of the Club including but not limited to golf operations, finance, membership and communications, facility management, and food and beverage kitchen operations. The General Manger strives to ensure maximum member and guest satisfaction.

Duties and Responsibilities:

- Assist the Board of Directors in bringing forward the Board's best efforts and talents in assisting Ridge Country Club in meeting goals, provides timely, complete and accurate formal and informal reports, assuring the Board of proper possession of information sufficient for governing the Club; achieves the Board's trust and confidence through fulfillment of performance objectives set annually by the Executive Committee of the Board of Directors.
- Works closely with the Board of Directors to implement the goals, objectives and strategic plan for the Club.
- Works closely with key management staff to develop a strategic plan to advance the mission, vision and values of Ridge Country Club.
- Exhibits excellent organizational skills including the ability to maintain composure under heavy workload, manage multiple tasks under constant demands or lack of cooperation from others, set priorities, diagnose problems and implement creative solutions, and ability to work quickly and accurately with frequent interruptions.
- Demonstrate ability to exercise independent judgment and initiative to make effective decisions in a timely way being flexible in order to incorporate changes in plans and shifting priorities. Ability to accept responsibility for decisions, attempt difficult or unfamiliar tasks, present recommendations persuasively, and to provide and receive advice effectively.
- Demonstrate ability to work independently, as well as with a diverse group of people in such manner as to build morale and group commitments to goals and objectives.

- Assures adherence to Bylaws, published rules and regulations that govern Ridge Country Club, and the corporate compliance to all applicable laws and regulations.
- Oversees and manages all aspects of the day-to-day operations of the Club, including service delivery, financial performance, human resource management, contract negotiation, legal, and other compliance.
- Takes a leadership role in the establishment of performance indicators for all Club functions and monitors performance against operating goals.
- Serves as final approval for all current Ridge Country Club operational procedures, policies and standards.
- Leads capital planning and budget activities in consultation with the Executive Committee.
- Represents Ridge Country Club to outside constituencies and network with local business and community leaders.
- Identifies, develops and implements technology to support the safe, effective, timely, efficient, and equitable communication to our members.
- Fosters an employee culture that supports the needs, desires, and wants of the membership.
- Establishes individual performance expectations for direct reports and regularly evaluate their performance against organization objectives.
- Provides coaching and counseling as necessary and oversee the performance evaluation process for the entire organization.
- Monitors the external environment as it relates to Ridge Country Club operations to anticipate and adapt to significant changes in the industry.
- Leads the communication effort both internally, through active enterprise communication to all employees, as well as externally through bulletins, organizational announcements and reports.
- Ensures compliance with federal, state and municipal requirements.
- Performs other related duties incidental to the work described herein.